

SRA VALUE PROPOSITION

TECHNOLOGY

The technology pillar of our value proposition is a critical one. Our team of Technology experts will be your IT liaison, working with you and directly with your current "boots on the ground" technology service provider to solve any in-house network and hardware related issues that demand a hands-on solution.

The SRAI Tech Team will be your primary "Go To" for most all of your Help Desk remote support and basic systems maintenance. The Tech Team can be in your corner as your advocate with telecom providers and computer vendor solutions, and will provide you with the answers you need on hardware and software decisions.

Our technology team will collaborate with you on computer systems setup, networking, off-site data backups, redundancy and mobile device support when the devices you count on to help you in business let you down.

Utilizing remote access systems and phone support, the tools are in place to help eliminate risks to viruses and spyware and will help prevent the damage to your systems and software.

Our Tech support team is a phone call, text message or email away from solving the vast majority of your technological needs and concerns.

We have some incredible partnerships that allow us to provide our network with recruitment software and telephony agreements at a price unheard of in our industry. These are not mandated but our team can not only provide access to these providers but can also actually service and train on most any issue related to them.

The bottom line is that our team of technology experts can save you from both unnecessary as well as unanticipated technological problems, as they are specialized in all areas of both proactive and reactive technological matters.